

Terms of contract for Angelic Photo and associated businesses, applicable to all contracts dated 1st January 2016 onwards.

Booking Fee: There are two options available to you when booking with us, the first is an initial booking fee of 10% due at the time of booking followed by the balance of 90% being due as in accordance with our 'Balance' section. The second is an initial booking fee of 10% followed by an equal monthly breakdown paid by Direct Debit through our payment partner, GoCardless to be advised on booking. These payments are to be taken between the booking date and event date inclusive as in accordance with our 'Balance' section. Any booking fees are non-refundable and non-returnable in most cases, appropriate exceptions are discussed in 'Prices & Cancellations'. Please note that if you wish to cancel there may be a further fee to pay in accordance with our cancellation policy - see 'Prices & Cancellations' below.

Balance: For us to honour your booking we require all outstanding balances to be cleared funds in our account at least one week prior to your event. You can pay by cash (in person only), BACS/CHAPS, cheque and credit/debit card (in person only, a further 3% will be added for transaction fees to whatever you wish to pay by credit/debit card). If you choose to purchase an album or product after your event then all outstanding balances need to be paid upon proofing and prior to any product going to print. If you require any overtime on the day this needs to be cleared immediately and will only proceed with the express consent of the bill payer.

Albums: Due to the nature of our business our suppliers may fluctuate their prices. To reflect this if you don't claim any package-purchased products within one year of your event date we reserve the right to charge a reasonable fee to cover inflation and other price fluctuations. If you haven't claimed any package-purchased product within three years of your event date then any package-associated album costs will be forfeited and we reserve the right to re-charge the cost price of said product(s).

Copyright: Ok, the legal bit. The 1998 Copyright, Designs & Patents Act - we retain full, unlimited and worldwide copyright on all photographs taken associated with your event. We do, however, allow you a limited licence to print and distribute your images for personal use however we don't allow you to print or distribute your images for any personal or commercial gain. If you require further clarification on this please get in touch, but to surmise - what's ok: printing for your own personal use, printing for gifts for friends and family, printing for personal use by your friends and family, sharing on social media sites (including but not limited to Facebook, Twitter, Instagram etc.) and emailing for personal use - what's NOT ok: selling your images for personal or commercial profit, selling images to stock websites, profiting in any other way financially or otherwise from our work. We also don't allow you to personally submit an image or series of images to blogs (weddings or otherwise), magazines, newspapers or any other form of similar outlet without you informing us first - in nearly all cases we're ok with you doing that, but we do reserve the right to have some creative input if you wish to use images in this manner to protect our brand integrity. We do reserve the right to use any images as we see fit for our own business use, this means that your images may be used in our own portfolios, advertising, stock and blogs etc., you release all claims to profits and liabilities that may arise from the use of images in this way.

Prices & Cancellations: Any prices quoted are valid for 28 days and if no signed contract is returned then we may need to supply a new quote. Our work is very seasonal and to protect us from the natural fluctuation in work and quotes across the year we impose a sliding scale cancellation fee as it gets considerably harder to source work as your event date gets closer. If you wish to cancel your booking for any reason more than six months before the event date our cancellation fee will be limited to solely the 10% booking fee as stated above. If you wish to cancel your booking for any reason within six months of your event date then 25% of the entire balance is due. If you wish to cancel your booking for any reason within three months of your event date then 50% of the entire balance is due. If you wish to cancel your booking for any reason within one month of your event date then 75% of the entire balance is due. If you wish to cancel your booking for any reason within two weeks of your event date then 100% of the entire balance is due.

House Rules & Extenuating Circumstances: Photography is a highly subjective medium, we may have to alter any plans for specific locations due to anything such as adverse weather, local laws/by-laws and so on. We can't guarantee (but make every effort) to accommodate specific locations and backdrops but it is understood that we can't be held responsible for omitted or incomplete images due to circumstances outside of our control. We always like to work with people to ensure this never happens. It also might not be possible to get certain photos if we have rules imposed on us by vicars, registrars and so on - some are stricter than others in this regard and it's always best to check with whoever is officiating your ceremony as to what they require us to and not to do. We also can't be held responsible for any photos missing of specific people in cases of uncooperative guests.

Failure & Limit of Liability: In the very unlikely case of us being in the position of not being able to provide you with our services due to illness or any other extenuating circumstance, we'll make every effort to secure the services of another photographer that we deem suitable and competent to our high levels. If we can't then our responsibility is limited to the return of any money paid for your event in advance (including booking fees) but no further liability will be sought. In the unlikely circumstance that a number of images are lost, stolen or destroyed due to any mechanical or materials failure beyond our control then our liability runs in accordance to a mutually accepted percentage based on the percentage of images lost. In the event of force majeure (including but not limited to war, fire, government policy, public authority jurisdiction, mechanical breakdown or strikes we can't be held responsible for non-appearance).

Cooperation: We always make every effort to conduct ourselves professionally and politely with great friendliness and expect you and your guests to do the same, it's a good idea if you appoint someone close (usher, bridesmaid, sibling etc.) to point out any specific people of interest. For any formal group photos we can gladly supply a suggested list, or you can provide your own but please bear in mind we require roughly 3min per photo, so 20 group photos will take at least an hour - just something to bear in mind when organising a schedule. As per our point about uncooperative guests, we can't be held responsible for certain individuals not being in photos if they really don't want to be.

Pre-event consultation: If required we can arrange a pre-event meeting on site to discuss ideas. It's a good idea to have this around a month before your event but if you wished to book an engagement session with our wedding packages then we'd recommend at least two months.

Exclusivity: We don't mind your guests taking photos at the same time as us providing they don't interfere with what we have to do. We may need to ask guests to kindly refrain from taking photos if they are obstructing or in any other way impeding our official duties. It's also part of our agreement that we provide a unique service to you and we require no guests to be present when taking official posed photos of the main contract holders alone.

Inherent Quality: You need to be aware that under normal circumstances any products we provide should be good for many years to come, however we can't be held responsible for the discolouration or fading of products due to mistreatment where insufficient care has been given. Digital products need to be used in their correct capacity, so if you want a print of an image you need to ensure the correct (high resolution print) file is used.

General: You're under no obligation to feed and water us, however any food and drink provided is very much appreciated, please be aware the one of us is vegetarian. If you did not wish to provide us with food please inform us so that we can make alternative arrangements no later than a week before your event. No additional fees such as travel or VAT (we are not VAT registered) will be applied apart from those already agreed on. Please make us aware of the full addresses for your event, we can't be held responsible for getting lost due to being misinformed. The contract on your booking form is a written confirmation of what we've already talked about and agreed upon, if you don't sign and return the form it isn't sufficient to cancel the booking - any cancellations must be made in writing to the address on your booking form within seven days of receipt. We always like to conduct our business in a courteous and professional manner, we have a zero tolerance policy on drinking, smoking and drugs at any event.

Photobooth: If you've booked one of our photobooths then please ensure it's the correct one listed on your booking form. We can't be held responsible for the wrong booth being provided if it's marked down correctly on the booking form. Our general policy is that unlimited 7"x5" prints of photobooth pictures are provided for the duration of the photobooth hire and extra hours as agreed on. After this there is no liability towards extra prints. All photos will be made available for purchase or download on our gallery. Please try to adhere to the minimum measurements of our booths which are available at booths.co - as always if you require clarification or extra information please get in touch. Due to the fragile and antique nature of some of our props and set dressing pieces we kindly ask you and your guests to be careful with our booths - we reserve the right to prevent individuals or groups from using the booths if we feel it necessary to protect our equipment or if we feel they're taking advantage in any other way. Any damages incurred to props, set dressings or computer equipment by any individual or group at your event shall be charged afterwards to accommodate repair or replacement in order for our booths to continue to function.